

Il Poggianino

Room & Breakfast

TIMES:

- **Check-in** from 14.30 to 19.00; **check-out** until 10.30

For arrivals and departures at times other than the ones stated above, we need to check first whether the rooms and reception staff are available.

We do not have a h24 reception service.

- We ask our guests to kindly let us know their approximate arrival time, or delays.
- Unless agreed upon beforehand, breakfast is served from 8 am to 10 am.

BOOKING, PAYMENT AND CANCELLATION POLICY

- To confirm your booking, a credit card is required as guarantee. We will send you a form by email or sms, in which you will enter your credit card details.

- Payment can be made with credit card (Visa or Mastercard circuit), debit card or cash within the limits of the Italian Law.

- Cancellation of the reservation will be possible without penalty up to 6 days before arrival. In case of cancellation between 5 and 2 days before arrival, 50% of the total cost of the stay will be charged; in case of cancellation on the day before arrival, on the same day of arrival or in case of no-show, an amount equal to the cost of the entire stay will be charged.

(Please notice: At the end of the free cancellation period, a pre-authorization may be made for an amount equal to the total cost of the entire stay. The pre-authorization does not result in an immediate charge, but it may allow a charge equal to the penalty in case of cancellation after the deadline or no-show).

- At certain times of the year, or in conjunction with fairs and events, our cancellation policy might change. Information will be provided at the time of booking request.

- If you leave the mansion before the established departure date, no refunds will be made.

CONDITIONS OF STAY

- When you arrive at our mansion, you must show a valid ID card or passport to enable us to register you, according to the Law. Access is not allowed to minors under 18 unaccompanied by their parents.
- We change the bed and bathroom linen every 3 days.
- The rooms are cleaned every day.
- No cooking is allowed in the rooms.
- No external guests can be admitted to the rooms.
- Our mansion is entirely non-smoking.
- Our rooms do not have a safety deposit box, therefore we kindly ask our guests not to leave any valuables in the rooms and in the common areas, and we do not accept responsibility for any theft or loss.

And now We wait for you!