

## TIMES:

- Check-in from 14.30 to 19.30; check-out until 10.30.

For arrivals and departures at times other than the ones stated above, we need to check whether the rooms and reception staff are available first.

We do not have a 24/7 reception service.

- We ask our guests to kindly let us know their approximate arrival time.
- Unless agreed upon beforehand, breakfast is served from 8 am to 10 am.

## BOOKING AND CANCELLATION POLICY

- To confirm your booking, we require the payment of a deposit of 30% of the cost of your stay, which can be paid by bank transfer (we will give you our IBAN when you book) or by credit card via Virtual POS on the Bed-And-Breakfast.it website.
- Cancellation of your booking can usually be carried out up to 7 days before the check-in date. In case of a no show, or a late cancellation, we will withhold the deposit.
- At certain times of the year, during exhibitions and events for instance, our cancellation policy might change. In which case, we will inform you when you ask for the information.
- If you leave before the established departure date, there are no refunds.

## CONDITIONS OF STAY

- When you arrive at our hotel, you must show a valid ID card or passport to enable us to register you according to the Law.
- We change the bed and bathroom linen every 3 days.
- The rooms are cleaned every day.
- No cooking is allowed in the rooms.
- No external guests can be admitted to the rooms.
- Our hotel is entirely non-smoking.
- Our rooms do not have a safety deposit box, therefore we ask guests not to leave any valuables in the rooms and in the common areas, and we do not accept responsibility for any theft or loss.